

Community-driven Participatory Monitoring for Safely Managed Sanitation

FANSA's Experience on an Inclusive Approach to Strengthen Accountability

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CWAS CENTER
FOR WATER
AND SANITATION
CRDF CEPT
UNIVERSITY

CEPT
UNIVERSITY
FACULTY
OF PLANNING

Gates Foundation

viega foundation

South Asia - Water Sanitation and Hygiene [WASH] Status

More than 600 million open defecators live in South Asia

134 million people still do not have access to improved drinking water.

68-84% of water resources are contaminated in South Asia

The people in WASH poverty include socially, economically, geographically, technically hard to reach people

- UNICEF



Pakistan



India



Bhutan



Bangladesh

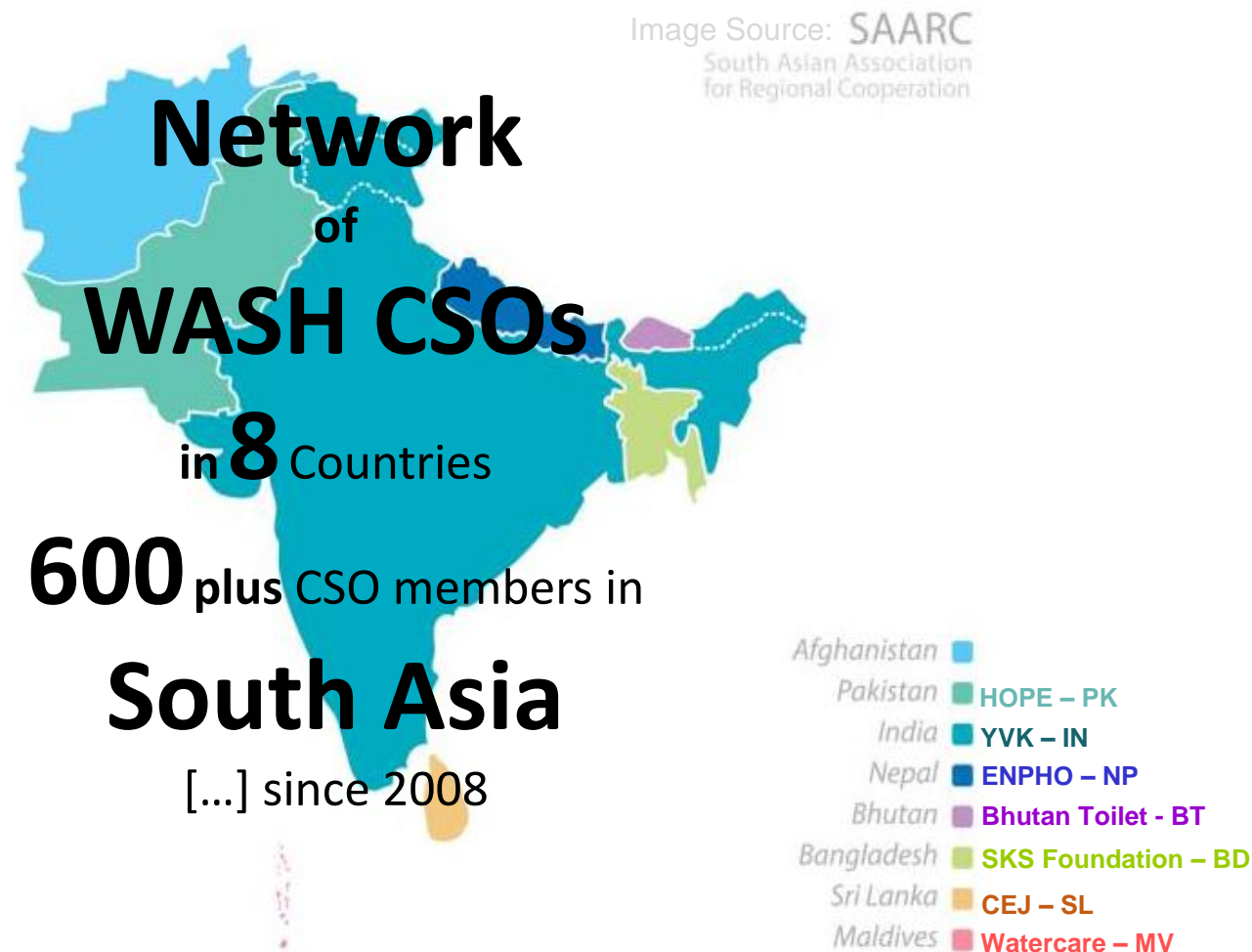


Sri Lanka



Maldives

Freshwater Action Network South Asia – FANSA at a Glance



VISION: An inclusive, equitable, and climate resilient WASH facilities and services for ALL in South Asia

MISSION: To support CSOs in South Asia for their meaningful to engagement in ensuring inclusive, equitable and climate resilient WASH facilities and services for all.



Rising for Rights – Funded by the Gates Foundation

GOAL

Strengthening CSOs of SA to contribute to achieving SDG6 by scaling up **CWIS**

AIM

Strengthening capacity of FANSA platform; coordination mechanisms to scale up **CWIS** approach in SA;
FANSA established as a vibrant South Asian Network of CSOs

FOCUS

Increased access to **Safely Managed Sanitation Services** to targeted population in SA Region

WORKING WITH

Informal settlers; Sanitation workers, Low-income community; vulnerable women and children; PwD; Elderly; LGBTIQA++, and socially excluded and marginalized in the region

COLLABORATION

FANSA Country Chapters| CBOs/CSO Allies; Global/Regional; Networks; - Women/Youth; - Academic/Researcher; Media; Other like-minded - Development Partners; - Multi/Bilateral Agency

STRATEGY

Advocacy for Policy Action| Strengthening Accountability
| Institutional Strengthening of FANSA & its CSO network partners as an advocacy network for community voices

Citywide Inclusive Sanitation [CWIS]

The sanitation service chain



CORE CWIS FUNCTIONS

- RESPONSIBILITY**
Authority executes a clear public mandate to ensure safe, equitable and sustainable, sanitation services for all
- ACCOUNTABILITY**
Authority's performance against mandate is monitored and managed with data, transparency, and incentives
- RESOURCE PLANNING & MANAGEMENT**
Resources-human, financial, natural, assets are effectively managed to support execution of mandate across time/space

CORE CWIS OUTCOMES

- EQUITY**
Services reflect fairness in distribution and prioritization of service quality, prices, deployment of public finance/ subsidies
- SAFETY**
Services safeguard customers, workers and communities from safety and health risks by reaching everyone with safe sanitation
- SUSTAINABILITY**
Services are reliably and continually delivered based on effective management of human, financial and natural resources

COMMUNITY-DRIVEN PARTICIPATORY MONITORING

Active participation of local community

Monitor progress, performance, and quality of sanitation services

Integrated in sanitation service chain



Local community play critical role in Identifying issues; Tracking progress; Provide feedback

COMMUNITY-DRIVEN PARTICIPATORY MONITORING



Forming a network for change
Women Forum in BD
Sanitation workers Group in Nepal
LGBTIQA++ Group in NP
Monitoring Centre in SL
CWIS Task Force in PK

Regular meetings
Surveys
Hands on observation

Capacity Building
Community Mobilisation
WASH Sector Monitoring Training
Community-based Participatory Monitoring
Social/Public Audit
Advocacy and Influencing Training

Occupation Health and Safety
Communications
Leadership
Labour Rights
CWIS
SFD

IDENTIFICATION OF SERVICE GAPS



Insufficient access to sanitation facilities
Inadequate waste collection
Blockage in sewage system
Unsafe Sanitation System
Unsafe environment
Lack of basic WASH Facilities
No Public Toilets

Sanitation Workers:

Lack of dignity, respect, and recognition
Lack of basic WASH Facilities
Lack health insurance and other
Long hours; Low pay

FEEDBACK MECHANISM



Monitoring results are shared with sanitation service provider

Encourages open dialogues

Media Engagement

SUCCESS STORIES

Employment opportunity for LGBTIQA++ Communities [NP]
Recognition/valued [NP]
Health Insurance | Protective gears [NP]

Public WASH Facilities, Srimangal Railway [BD]
Drains to clean street; Quetta [PK]
1M Budget Allocated, Mardan [PK]
Improved Public Toilet in Kandy [SL]

Constructed 30 mtr drain [BD]
Road 50 mtr maintenance, Gaibandha Puroshava [BD]
Livelihood; Addresses GbVs; conflict mgmt. [BD]

Opportunities to share their stories at Global Platforms



Bhumiya,
First TransWoman to secure a job at
Municipality

Story Sharing at Various Platforms





Collaborative Process

Empowered Community

Improved Service Quality

Increased Transparency and Trust

Ensured Sustainability

Social Equity

THANK YOU